



Warranty & Service Information (Australia)

National Luna Portable Fridge/Freezers

This information applies only to National Luna products imported and first sold by the official Australian importer – AECAA Pty Ltd, either directly or via an authorised dealer who sourced the product from AECAA Pty Ltd. (Eg: privately imported or “grey” imports or units purchased as second hand are not covered by this information)

Please ensure you provide a Serial Number in any correspondence in relation to a warranty claim or service enquiry.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a repair, replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to a major failure.

Owners Handbook

National Luna products are manufactured in South African and an Owner’s Handbook is packed with each unit. On the inside back cover is a section titled National Luna Warranty – South Africa. This page does NOT apply to units sold in Australia and can be disregarded.

Australian Voluntary Warranty Against Defects

Further to the rights of consumers as covered within the Australian Consumer Law, AECAA Pty Ltd trading as Automotive Electrical & 4WD Accessories (AE4A) as the Australian importer/distributor, offers the following voluntary warranty.

3 Year Warranty (only applicable to the original purchaser of a new unit)

Covering parts and labour from the date of first purchase, excluding any damage as a result of abuse of impact or incorrect power supply. The unit will be repaired or replaced at the discretion of AE4A.

To make a claim please contact the seller or AE4A or any of the Authorised Service Agents on the website at www.nationalluna.com.au. You are responsible to return the unit to the original point of sale, OR to an authorised Service Agent, OR to AE4A.

The Serial number is shown on a label at the top of the outside back panel and this number must be quoted in all correspondence or claims.

Please contact AECAA Pty Ltd or the dealer from whom you purchased the product for any warranty claim or service needs.

A list of current Service Agents and more product information is available at

www.nationalluna.com.au